

Advantages of Hosted Voice

Matrix Communications Facts:

- Minnesota-based business since 1985
- Experienced project management and technical staff
- In-house dispatch and customer service staff
- Full-service low-voltage cable, voice, data and telecom carrier services
- Relentless advocate for our customers

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- Easy, fully managed operating expense.
- Built-in Disaster Recovery and Business Continuity.
- Administrative and end-user web portal for easy self-management (or let us do it all for you).
- Feature-rich Unified Communications tools:
 - Real-time presence
 - Instant messaging
 - Click to call
 - Softphone
- End-to-end quality of service on a fully monitored and managed dedicated connection.
- HD Voice with award-winning Polycom phones.
- Software assurance, maintenance and upgrades included – no obsolete phone system or upgrades to manage.
- Matrix Personal touch – experienced Matrix technicians and project managers who walk you through the implementation process which is designed to provide a great user experience.

