



# Advantages of Hosted Voice

## Matrix Communications Facts:

- Minnesota based business since 1985
- Experienced project management and technical staff
- In-house dispatch and customer service staff
- Full-service low voltage cable, voice, data and telecom carrier services
- Relentless advocate for our customers

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[www.matrixcomm.com](http://www.matrixcomm.com)

- Easy, fully managed operating expense.
- Built-in Disaster Recovery and Business Continuity.
- Administrative and end-user web portal for easy self-management (or let us do it all for you).
- Feature-rich Unified Communications tools:
  - Unified Messaging
  - Softphone with:
    - Real-time presence
    - Instant messaging
    - Click to call
    - Video
- HD Voice with award-winning Polycom phones.
- Software assurance, maintenance and upgrades included – no obsolete phone system or upgrades to manage.
- Matrix Personal touch – experienced Matrix technicians and project managers who walk you through the implementation process which is designed to provide a great user experience.